

[DEEMED WITHDRAWN ELIGIBILITY INSTRUCTIONS](#)

Using the Reports to Find Deemed Withdrawn Candidate Claims

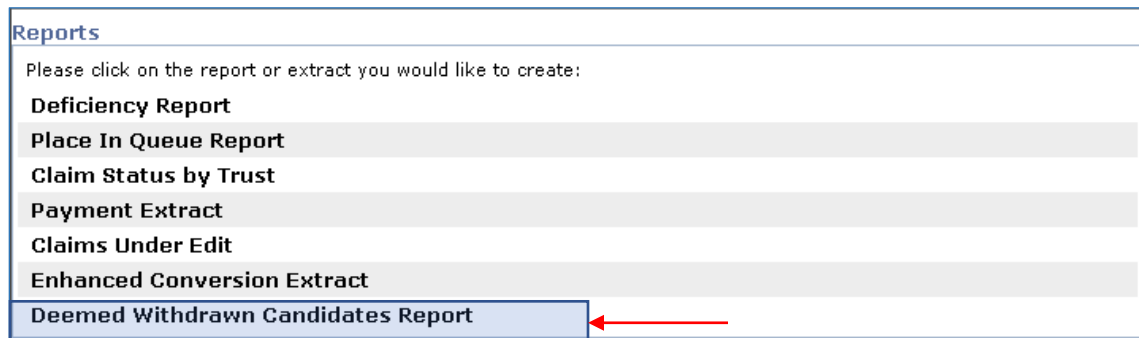
In order to identify claims that are candidates for the Deemed Withdrawn Policy, a new report has been added to the Trust Online Reports page. The Deemed Withdrawn Candidates (“DWC”) Report will list all of the claims that are currently in a Status and/or Queue that would be eligible to be Deemed Withdrawn once the 6-month deadline date (180th day from the later of date of the Deemed Withdrawn Policy Notice or notification date of the deficiency, prepetition or Definite SOL Violation) has been reached. This report will list pertinent data needed to identify the candidate claims and includes such information as the Eligibility Type, Days In Queue and Days Until Withdrawn.

Deemed Withdrawn Candidates Report:

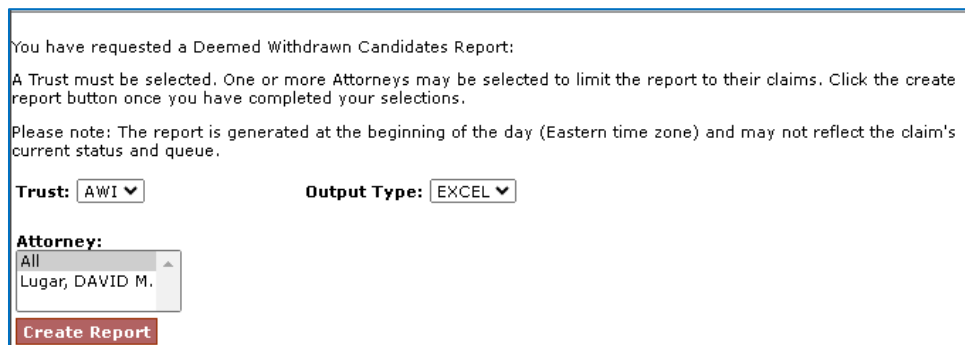
1. To run the DWC report, log into Trust Online and click on the Reports tab.



2. Next click the Deemed Withdrawn Candidates Report listed at the bottom of the pre-formatted list of reports to begin the report process.



3. After clicking on this report, a new page will be displayed with a number of criteria to select:
 - a. Select the appropriate trust from the Trust drop-down. (*Only available for AWI*)
 - b. Select the Output Type (EXCEL, CSV).
 - c. Select specific Attorney(s) or All.
 - d. Click Create Report.



4. After clicking the Create Report button, the report will be generated with all of the firm’s claims that are currently eligible to be Deemed Withdrawn. This report does not include claims that are currently being re-reviewed or processed by the Facility.

	A	B	C	D	E	F	H	I	J	K	L	M	N	
1	Deemed Withdrawn Eligibility Report													
3	Claim Number	Firm File Number	Last Name	Attorney Name	Eligibility Type	Status	Queue	Days In Queue	Days Until Withdrawn	Injury	Option	Received	As Of	
4	10000259		Higuera	Lugar, DAVID M.	Review Deficient	Review Deficient	Deficient Tank	42		138 Non-Confirmed	Expedited Review	05/18/2007	09/12/2024	
5	10212616		Gawinowicz	Lugar, DAVID M.	PREPETITION	Ready to Review	Research Queue	42		138 Level II. Asbestosis/Pleural Disease	Expedited Review	10/29/2008	09/12/2024	
6	10528666		Munsee	Lugar, DAVID M.	Intake Deficient	Intake Deficient	Deficient Tank	42		138 Level VII. Lung Cancer 1	Individual Review	06/26/2012	09/12/2024	
7	10001269		Bockskopf	Lugar, DAVID M.	SOL	Review Deficient	Hold Tank	30		150 Level V. Other Cancer	Individual Review	05/18/2007	09/12/2024	

5. The report generated displays the following data fields:
 - a. Claim Number – *the Trust Online claim number*
 - b. Firm File Number – *the firm’s filing or claim number*
 - c. Last Name – *injured party last name*
 - d. Attorney Name – *filing attorney*
 - e. Eligibility Type – *identifies type of eligibility (SOL, PREPETITION, etc.,)*
 - f. Status – *current claim status in Trust Online*
 - g. Queue – *current claim queue in Trust Online*
 - h. Days In Queue – *number of days in the current queue*
 - i. Days Until Withdrawn – *number of days until claim reaches 180th day*
 - j. Injury – *alleged injury*
 - k. Option – *claim’s process option*
 - l. Received – *claim’s received date*
 - m. As of – *date report was generated*

Please note: The data in this report is refreshed hourly and may not reflect the claim’s current Status and Queue.

Using the Claim Search and Reports to Find Deficient Claims

The Claim Search screen offers users the ability to create custom searches that can be used to identify both intake and review deficient claims and create reports with this information. These reports allow users to view and manage their claim inventory of deficient claims.

Claim Search

Advance searches require users to select a trust. To search for all your deficient claims **1)** Begin by selecting a trust in the **Trust** dropdown. **2)** In the Status Code section, select Intake Deficient or Review Deficient. **3)** Click on the Search button to retrieve the results. If you would like to identify the deficient claims that are currently in the Deficient Tank waiting on a response to the claim’s open deficiencies, also select Deficient Tank as the Queue prior to clicking the Search button.

Claim Search

Last Name Claim Number Attorney **All**
 Attorney 1
 Attorney 2

Last 4 SSN Firm File Number

Deficiency Count **All**
 Pending Paperwork Assigned To **All**

Trust **AWI**

Activity Code **All**
 2008PYHOLD - 2008 Payment Hold
 2009PYHOLD - 2009 Payment Hold
 2011PYHOLD - 2011 Payment Hold

Deficiency Code **All**
 000 - Failure To Choose Claim Process
 001 - Death Certificate not Provided
 003 - Injured Party's Social Security Number nc

Alleged Injury **All**
 Level VIII. Mesothelioma
 Level VII. Lung Cancer 1
 Level VI. Lung Cancer 2

Claim Option **All**

Status Code **All**
 Awaiting Quality Assurance
 Deemed Withdrawn
 Deferred

Queue **All**
 Audit Queue
 Awaiting Document Tank
 Change Research Queue

Search Clear Results View Standard

There are no claims matching your selection.

Select Claim Status (Intake Deficient and/or Review Deficient) and Deficient Tank as the Queue.

Status Code
 Draft
 Hold
 In Quality Assurance
 Intake Deficient

Intake Deficient

Status Code
 Review
 Review Complete
 Review Deficient
 Withdrawn

Review Deficient

Your search results will display all claims that meet your search criteria. These results can be exported as a PDF or Excel file. You can also click on the claim number of each individual claim to view the claim details.

Search Results

Claim #	Trust	Name	SSN	Attorney	Status	Queue	Deficiency Count	Pend Paperwork	Holds	Alleged Injury	Firm File #	Option	Checked Out To	Linked
10551312	AWI	One, Claimant	*****1111	Attorney1	Review Deficient	Deficient Tank	2	No	No	Level IV. Severe Asbestosis		Expedited		True
10551314	AWI	Two, Claimant	*****0000	Attorney1	Review Deficient	Deficient Tank	2	No	No	Level II. Asbestosis/Pleural Disease		Expedited		True
10551538	AWI	Three, Claimant	*****2222	Attorney2	Review Deficient	Deficient Tank	2	No	No	Level VIII. Mesothelioma		Expedited		True

The deficiency tab displays all the deficiency codes on the claim, including the notification date of each deficiency.

General **Deficiency** Changes

Release Deficiencies
 There are no items.

Standard Deficiencies

Deficiency Code	Description	Deficiency Date	Notification Date	Date Closed
120	Medical Report not by a Qualified Physician	3/12/2024	4/10/2024	none
602a	Name of Site or Plant not provided.	3/12/2024	4/10/2024	none

Deficiency Notification Date

Alternatively, users can run reports using the Deficiency Report found within the Reports tab.

Summary **Claim Search** Feedback New Claim Conversion User Accounts Manage Access Profile **Reports** Notifications

Reports

Please click on the report or extract you would like to create:

Deficiency Report

Place In Queue Report

Claim Status by Trust

Payment Extract

Claims Under Edit

Enhanced Conversion Extract

This allows users to customize their reports based on **Trust**, **Deficiency Code** or **deficiency type**. The reports can be exported as a **PDF**, **CSV**, or **Excel** file and can be viewed as a detailed or summary report.

You have requested a Deficiency Report:

Please select a trust and either Detail or Summary. Then select Deficiency and Attorney criteria that determines which claims will be included in the report.
When you have completed your selections, please click the Create Report button.

Trust: **AWI** Report Type: Detail Summary Output Type: **EXCEL**

Create Report

Deficiency
 All
 All Intake
 All Medical
 All Exposure

Attorney
 All
 Lugar, DAVID M.

The results of the Detail report request will provide the Claim Number, Claimant Name, Firm File number (if applicable), open deficiency codes, and the claim status.

Deficiency Detail Report						
Armstrong World Industries Personal Injury Settlement Trust						
Attorney						
Claim Number	Firm File #	Last Name	First Name	SSN	Paperwork	Status
Attorney 1						
10551279		Smith	John	*****0000	No	Intake Deficient
003: Injured Party's Social Security Number not Provided						
004: Injured Party's Date of Birth not Provided						
007: Date of Alleged Diagnosis and/or Alleged Injury not Provided						

Using the Claim Search and Notifications to Find Prepetition and Definite SOL Violation Claims

The Claim Search screen offers users the ability to create custom searches that can be used to create reports. These reports allow users to view their inventory of claims that are on a PREPETITION or Definite SOL Hold.

Claim Search

1. After logging into Trust Online, click on the Claim Search tab.



2. From the Trust drop-down select the appropriate trust, and;
3. From the Activity Code drop-down select the appropriate PREPETITION activity code, and;
4. Click the Search button.

5. From the Results grid, click on the “Claim #” to view the Holds Code and Notification Date on the General Tab’s Research section.
6. The relevant notification date for purposes of calculating the six-month period is displayed in this Research section next to the prepetition activity code.

FIFO Number	29127803	Firm Passkey	20EDAE1
		Research	Received Money - Pre-Petition (2/19/2013)

Notification Date

7. Repeat for each Prepetition code listed below:
 - a. PREPETITN – Paid Claim – Pre-Petition
 - b. PREPETITN2 – Received Money – Pre-Petition
 - c. PREPETITN3 – Reserved Claim – Pre-Petition (*B&W, CEL Only*)
 - d. PREPETITN5 – Paid Claim (ARPC) – Pre-Petition (*B&W, CEL Only*)
 - e. PREPETITN6 – Contested Claim – Pre-Petition (*B&W, CEL Only*)
 - f. PREPETITN8 - Paid Claim - Pre-Petition (*Not available for OI*)
 - g. PREPETITN9 - Resolved Claim - Pre-Petition
 - h. PREPETITN10 - Settled Claim - Pre-Petition
 - i. PREPETITN11 - Open - Pre-Petition
 - j. PREPETITN12 - Settled Claim – Qualified
 - k. PREPETITN13 – Dismissed with prejudice – Pre-Petition (*OI Only*)
8. Definite SOL Violation coded listed below:
 - a. SOLDCPFDV - Definite SOL Violation-DCPF
 - b. SOLTRCDV - Definite SOL Violation-Trust Counsel

Notifications tab

Alternatively, users can use the Notifications tab to search for their PREPETITION notifications to identify claims and their notification date.

1. After logging into Trust Online, click on the Notifications tab.



2. From the Trust drop-down select the appropriate trust, and;

3. From the Notification Type drop-down select **Prepetition Activity Notification**, and;
4. Enter a Start date, and;
5. Enter an End date, and;
6. Click the Search button.

The screenshot shows a software interface for searching notifications. At the top, there is a 'Choose Trust' dropdown menu set to 'AWI'. Below it is a 'Notifications' section with a sub-section for 'Attorney Notifications'. The search criteria are: 'Notification Type' set to 'Prepetition Activity Notification', 'Start' date '1/1/2021', and 'End' date '6/1/2024'. A 'Search' button is to the right of the date fields. Below the search bar is a 'Save To File < 1 to 6 of 6 >' link. The search results are displayed in a table with the following columns: Document, Type, Attorney, Report Date, Notified Date, Comment, Trust, Source Firm, and Printed Status.

Document	Type	Attorney	Report Date	Notified Date	Comment	Trust	Source Firm	Printed Status
10276086	Prepetition Activity Notification	Smith, Robert	10/29/2021	10/29/2021	Resolved Claim Pre-Petition (P9) Notification	AWI	Acme Law	Mark Printed
10275533	Prepetition Activity Notification	SMITH, JOHN	10/28/2021	10/28/2021	Received Money Pre-Petition (P2) Notification	AWI	Acme Law	Mark Printed
10275532	Prepetition Activity Notification	Smith, Robert	10/28/2021	10/28/2021	Received Money Pre-Petition (P2) Notification	AWI	Acme Law	Mark Printed
10275498	Prepetition Activity Notification	SMITH, JOHN ..	10/28/2021	10/28/2021	Resolved Claim Pre-Petition (P9) Notification	AWI	Acme Law	Mark Printed
10273735	Prepetition Activity Notification	Smith, Robert	10/5/2021	10/5/2021	Received Money Pre-Petition (P2) Notification	AWI	Acme Law	Mark Printed

Search Results

7. From the Search Results, click on the Document link to view the notification letter with the claim(s) number(s);
8. The relevant notification date for purposes of calculating the six-month period is displayed in the Notified Date column.